

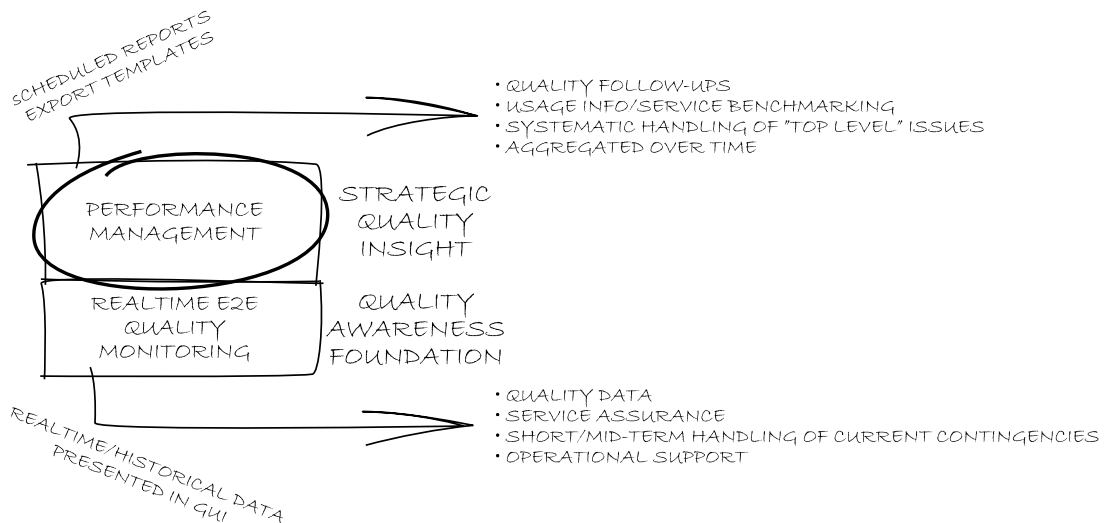
PRODUCT ANNOUNCEMENT

Agama adds metrics for strategic decision support and extends telco grade capabilities

In keeping with its record in pioneering monitoring solutions, Agama now announces the next leap forward for quality aware operators. Taking an analytic approach to quality assurance that goes beyond the day-to-day operational support provided by conventional end-to-end monitoring, Agama introduces the Enterprise Server EX edition and the Performance Management module.

Performance Management

Performance Management adds a new dimension to quality monitoring by extending and refining data already used for day-to-day service assurance and operational support. The result is structured information for quality and SLA follow-ups, usage information, service benchmarking, advanced operational support and management decision support.



On the feature level, this takes the form of scheduled reports with trend analysis for over 80 KPIs and detailed QoS-based SLA reports. The underlying data from Agama Analyzers and Agama Embedded Monitoring Probes can be aggregated over time. QoE is correlated with the underlying QoS metrics for increased top-level visibility.

Reports are configurable through a template-based system and available in HTML or PDF format along with 3GPP TS 32.435 XML export for batch processing. Operators can also implement integrations combining the exported Performance Management information from Agama's monitoring solutions with, for example, fault indication data from network equipment. Breakdowns for subsets of users allow internal and external benchmarking and quality follow-ups for specific geographical regions, channels or active equipment in the delivery chain. Performance Management reports also provide vital information about content usage and other aspects of customer behavior.

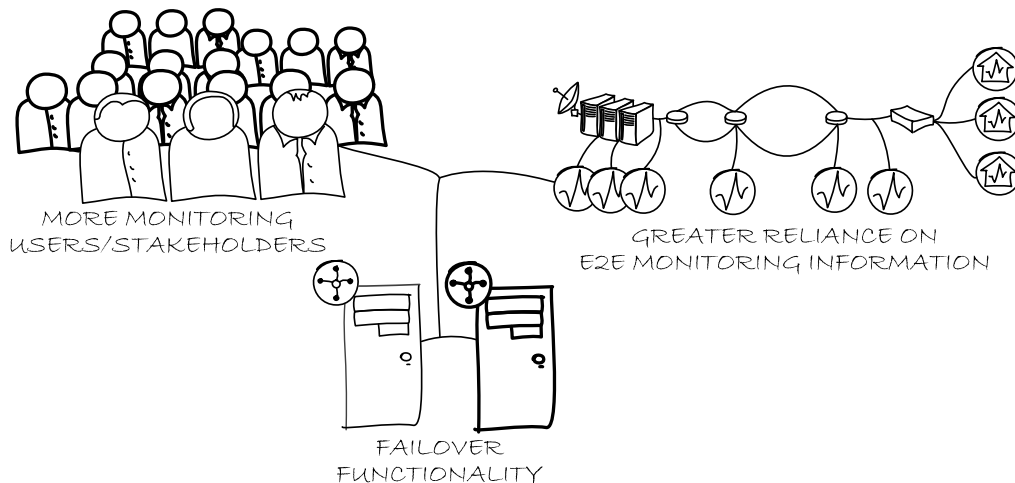


Performance Management supports informed decision-making regarding equipment choices, infrastructure dimensioning, rollout rates, and resource allocations. In short, it enables systematic analysis of strategic questions, usage tracking and assessing the effectiveness of quality improvement efforts.

Enhanced telco grade capabilities

The possibilities created by Performance Management bring the power of monitoring based knowledge to more users in the organization than ever before. This greater reliance on quality information also imposes a new set of requirements on the monitoring solution.

In line with this, Agama releases the EX edition of the Agama Enterprise Server, the central coordination and correlation component of Agama's end-to-end quality monitoring solution. This new edition provides high availability and improved scalability. It is the definitive choice for providers with large operations where quality awareness throughout the organization involves more users, and where BSS/OSS integrations play a mission critical role.



The Enterprise Server EX offers integrated failover functionality as well as support for large numbers of simultaneous users together with, for example, RADIUS support for user management and authorization.

The Agama Enterprise Server EX with Performance Management provides the power and robustness required by operators relying on quality monitoring information as a mission critical key to gaining a strategic advantage in an increasingly competitive market.

The Enterprise Server EX and Performance Management will be available in version 3.4, released in September and can be demonstrated upon request. Agama Technologies will also showcase the new products live at IBC2009, stand 4.A55.

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