

Agama Releases Version 3.4 of the Agama Digital-TV Monitoring Solution

(LINKÖPING, September 30, 2009) Agama today proudly presents version 3.4 of the Agama Digital-TV Monitoring Solution. Version 3.4 introduces new products to the solution suite, further increasing its versatility and adding new values to the operator.

Version 3.4 of the Agama Digital-TV Monitoring Solution widens the scope of DTV monitoring through the introduction of brand new products in the areas of usage statistics and performance management. The new *Agama Enterprise Server EX* forms the foundation for the wider usage by further enhancing the solutions' capabilities for massive and mission-critical use of refined monitoring results in the organization. By adding telco-grade features like higher scalability and failover, operators can rest assured that both strategic monitoring reports and 24/7 operations support can be provided for a large amount of simultaneous users.

Together with the new add-ons, *Agama Performance Management* and *Agama Service Usage Statistics* the scope of the Agama DTV Monitoring Solution is taken into the next generation. Both are platform add-ons building on the standard day-to-day operational focus of the Agama Monitoring Solution to enable new value domains.

The *Performance Management* add-ons open for an analytical approach to service quality. Technical trend analysis, advanced trouble shooting, network planning and strategy are focus areas for these add-ons. The *Usage Statistics* add-on brings value in the understanding on how the service is used. With this add-on deployed, a clear and precise picture emerges on which channels and VoD assets are most popular and when they are used.

Amongst the existing products in the suite, version 3.4 delivers enhanced total performance and usability, bringing a more obvious and natural workflow to the complete system. Several improvements are found in the area of transport stream and RF monitoring, and quite a few new SNMP alarm triggering events are introduced. Further, the functionality of scheduled monitoring is extensively strengthened through greater use of templates.

"Our focus for the v3.4 release has been to become more supportive to the operator's processes; from top-level innovative enhancements through Enterprise EX, Performance Management and Usage Statistics, to lower-level workflow optimizations across the range", says Johan Görsjö, Product Manager at Agama Technologies. *"We are proud to keep on pioneering in this area and of course to further strengthen our position as the obvious choice for operators where quality awareness throughout the organization plays a central and mission-critical role."*

The Agama Digital-TV Monitoring Solution is a complete product line to assure digital TV and VoD service quality through the end-to-end delivery chain. Powered by unique multi-metric monitoring, the solution enables operators to take control of the service from the transport to the content layers supporting all parts of the organization. The Agama solution comes with features that enable improved service quality, increased customer satisfaction and lowered churn.



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About Agama Technologies

Agama Technologies is a trusted name in the new generation of quality assurance solutions for digital TV services. As the first company to provide complete and proven end-to-end, multi-metric monitoring solutions to the market, Agama still continues to pioneer and innovate. Today, more than 50 telcos, broadband operators and TV service providers rely on Agama's solutions to ensure their TV service quality and customer satisfaction.

Agama Technologies AB is based in Linköping, Sweden and is privately held. For more information, please contact info@agama.tv or visit www.agama.tv.

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